Bank of America Volunteer Experience Survey

Page One

1. 1. About how many hours have you volunteered in the last 12 months? (Please include volunteering conducted on your own as well as through Team Bank of America)

- None
- 1-10
- 11-20
- 21-30
- 31-40
- 41-50
- 51-100
- 100-200
- 200-300
- 300-400
- 400-500
- More than 500

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2. 2. Please briefly describe the type of volunteering you have conducted and for what nonprofits and causes.

3. 3. What do you like about volunteering?

4. 4. Thinking about the specific skills you use on your Bank of America job, have you applied any of these in your volunteering?

- (•) Yes
- ( ) No

5. 4a. If yes, please select any of the following **core** job skills you have used in your volunteering:

- [ ] communication
- [ ] working with diverse populations
- [ ] using computers
- [ ] customer service
- [ ] sales
- [ ] planning/forecasting
- [ ] problem resolution
- [ ] other core job skill, please specify

6. 4b. If you use any **specialized** job skills in your volunteering (e.g., marketing, graphic design, web application development, financial planning), please specify which skills:

7. 4c. Please briefly describe how you use the skills above in your volunteering.

8. 4d. Please provide a very brief description of your job at BOA and how you use the skills above on the job.

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9. 5. To what extent has your volunteering helped you…

	1) Not at all	2)	3)	4)	5) Very significantly	Not applicable	Not sure
a) Get to know other employees better							
b) Work more effectively with other employees							
c) Learn to work with those with diverse backgrounds							
d) Develop leadership skills							
e) Develop other workplace skills? If responding 3 or higher, please specify skill(s):							
f) Develop greater pride in Bank of America							
g) Bring ideas back to the workplace							
h) Bring enthusiasm back to the workplace							
i) Enjoy your workplace experience more							
j) Increase your productivity at work							
k) Increase your knowledge about your community							
l) Increase your interest in volunteering in the future							
m) Achieve a better balance in life							

10. 5a. If your volunteering has enhanced your life personally or professionally in other ways (not mentioned above), please specify:

11. 6. In the last 12 months, about how many hours have you volunteered through Team Bank of America activities?

- None
- 1-10
- 11-20
- 21-30
- 31-40
- 41-50
- 51-100
- 100-200
- 200-300
- 300-400
- 400-500
- More than 500

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13. 7. Please read the statements below and select those that are true in your case. Select all that apply.

- ☐ I know how to find out about Team Bank of America volunteer opportunities
- ☐ I have gone to the Team Bank of America website to search for volunteer opportunities in the last 12 months
- ☐ I have been personally invited to participate in Team Bank of America volunteer opportunities
- ☐ I am aware that Bank of America managers may allow up to 2 hours a week of paid time for volunteering
- ☐ My manager has given me time off work for me to volunteer in the last 12 months

14. 8. Please select how interested you would be in each of the following volunteer opportunities, if offered by Team Bank of America:

	1) Not at all interested	**2)**	**3)**	**4)**	**5) Very interested**	**Not applicable**	**Not sure**
a) Volunteer activities with associates you work with on a daily basis	○	○	○	○	○	○	○
b) Volunteer activities with other associates at your office	○	○	○	○	○	○	○
c) Volunteer activities designed to develop workplace skills, such as leadership or decision-making	○	○	○	○	○	○	○
d) Volunteer activities in which family can participate	○	○	○	○	○	○	○
e) Volunteer activities with Bank of America business partners	○	○	○	○	○	○	○
f) Volunteer activities that involve exercise	○	○	○	○	○	○	○

(e.g., landscaping, trail clean ups, etc.)							
g) Volunteer activities conducted in the office (e.g., during lunch)							
h) Volunteer activities that apply the specific skills you use, and have developed, at work							

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16. 9. What do you like about Team Bank of America volunteer activities?

17. 10. What could be improved about Team Bank of America volunteer activities?

18. 11. Is there a volunteer activity or project that, if Team Bank of America offered it, you would definitely participate?

- (•) Yes
- ( ) No
- ( ) Not Sure

19. 11a. If you responded yes, please specify what this would be.

20. 12. Overall, how would you rate Bank of America as a company to work for, compared with other companies you know about?

- ( ) Poor
- ( ) Fair
- ( ) Good
- ( ) Excellent
- ( ) No opinion

21. 13. Please provide any other comments you feel would be helpful to improve Team Bank of America volunteer activities.

22. 14. How many years have you worked at Bank of America?

- ( ) Less than year
- ( ) 1-2 years
- ( ) 3-5 years
- ( ) 6-10 years
- ( ) 11 or more years

23. 15. Where do you work? Country:

24. City:

25. State (if relevant):

-- Please Select --

26. 16. How many Bank of America associates work in your work location?

27. 17. What is your gender?

- Male
- Female

28. 18. What is your age?

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